

Orkney Care & Repair

.....offers independent advice and assistance to help homeowners repair, improve or adapt their homes so that they can continue to live in comfort and safety in their own community.

We have been *"improving homes, improving lives"* in Orkney for over 30 years!

Orkney Care & Repair offers personal, financial and technical support to people facing the difficult task of repairing, improving or adapting a home which is no longer suitable to their needs.

Initially targeting elderly, disabled and low-income groups throughout Orkney, we now can offer the service to a much wider client base, through delivering the 'Scheme of Assistance' awarded by Orkney Islands Council in 2011. This means that now anyone living in privately owned or rented properties can access a wide range of housing related assistance.



For more information, please visit or call us at -

Orkney Care and Repair
39a Victoria Street
Kirkwall
ORKNEY
KW15 1DN
01856 873369

admin@orkneycareandrepair.co.uk
www.ohal.org.uk/orkney-care-and-repair/

Please note:

This service is frequently prone to periods of high volume enquiries and you may have to endure a priority waiting list.

We respectfully maintain the right to decline access to the Care and Repair Service where the safety or personal security of staff may be compromised.

Managing Agents;
Orkney Housing Association Ltd.

Supported by Orkney Islands Council, Orkney Care and Repair Trust, Care and Repair Scotland



Orkney Care and Repair

Improving Homes.... Improving Lives

The provision of advice and information is a central part of Orkney Care and Repair's role, as well as providing practical assistance with grant applications and co-ordinating repairs.

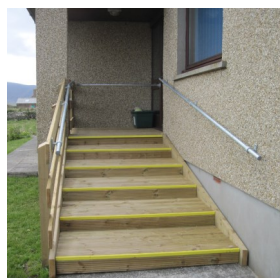
Orkney Care and Repair is a home-based and personalised service, which puts the client in control of decisions. Staff visit people at home and assist them through the entire process of deciding what work is to be done, help arranging finance and organising the building works.

Each case involves a different approach and often staff must cross disciplinary and departmental boundaries, working closely with health, housing and social care staff.

Building work is funded in a variety of ways, including local authority grants, benefits, client funds and applications to specific charitable funds, where appropriate.

Although Orkney Care and Repair cannot pay for works, we can:

- Advise and help with an individually tailored range of housing options.
- Help you decide what repairs are needed.
- Give you an idea of how much the work will cost.
- Help you find suitable builders or use our own Small Repairs and Adaptations Service where possible.
- Assist you to fill in forms and organise paperwork.
- Help you cope with problems and upset in the home while the work is being done.
- Organise plans and specifications.
- Give advice on and help apply for grants and or loans.
- Compile a financial package of assistance to enable works to proceed.
- Put you in touch with other agencies which may be able to help.



Come and Speak with Us...

You can catch us each Wednesday at our regular 'drop-in' held at SELBRO Resource Centre up at Hatston Industrial Estate, or you can visit our offices in Victoria Street, Kirkwall.

The Care and Repair Team

Fraser Devine—Manager
Liam Drury—Technical Officer
Lennie Merriman—Small Repairs Officer
Davie Rendall—Small Repairs Asst
Carl Hellewell—Small Repairs Asst
Alison Rothnie—Admin/Finance Assistant
Krystal Flett— Admin Assistant

